

PRIVACY POLICY

Latest update: February 2020

The website qna (« the Website ») is hosted on the Microsoft Azure Cloud. It is geographically located at Microsoft's Western European hosting centre in the Netherlands. For more information, please visit <https://www.microsoft.com/en-us/trustcenter/privacy/privacy-overview>.

IDENTITY OF THE DATA CONTROLLER

The processing of personal data collected is carried out under the responsibility of:

Name and contact details of the Data Controller	Legrand France 128, av. du Maréchal de Lattre de Tassigny 87045 Limoges Cedex (France) mail : webmaster.legrand@legrand.fr
Legal information on the Data Controller	Société anonyme au capital de 54.912.550 € N° SIRET 758 501 001 00013 Code APE 2733Z RCS Limoges 758 501 001 Numéro d'identification TVA FR 94 758 501 001

DATA COLLECTED AND PURPOSE OF DATA PROCESSING

Data collected	Purpose of data processing	Legal basis of data processing	Retention period
Statistics on the Internet user's browsing pattern	Statistical analysis of traffic to improve the Website	Consent	13 months
Data on the capacity of the user's device	Proposal of the most suitable version of the user's terminal		

EXERCISE OF USERS' RIGHTS

You have the right to access, rectify or delete your personal data. You can request that their processing be restricted or you can object to them being processed.

When we require your consent to process personal data, you have the right to withdraw such consent at any time.

If you request the erasure, or object to the processing of data specified as mandatory, you will no longer be able to access certain Website functions as they require the processing of your data in order to operate.

Should you so request, we may send you the personal data that you have provided to us in an easily accessible format.

You also have the right to define guidelines for the fate of your data after your death.

You may exercise your rights at any time, subject to the production of valid supporting documents, by sending your request:

- by post to: LEGRAND, Centre de Relations Clients, 128 avenue du Maréchal De Lattre de Tassigny, 87045 LIMOGES CEDEX,
- using the contact form at the following address:
<https://www.legrandgroup.com/en/contact>.

Your request will be processed within one month of receipt. If necessary, this period can be extended by two months, in view of the complexity and the number of requests. In this case, you will be informed of this extension and its reasons within one month of receipt of the request.

No payment will be required for the exercise of your rights except in case of manifestly unfounded or excessive demand. In this case, the Legrand Group further reserves the right to not respond to your request.

If you are not satisfied with the manner in which your request was processed, we invite you contact us at the following telephone number: 0 825 36 03 60. In the event you remain dissatisfied with our response, we remind you that you have the right to lodge a complaint with the French data protection authority, *Commission Informatique et Libertés* (CNIL): <https://www.cnil.fr/>.

CONDITIONS OF DATA PROCESSING

The personal data are processed with the help of manual and computer tools. The sole purpose of this processing is to achieve the objectives stated with a view to ensuring data confidentiality and security.

ACCESS TO DATA

Only the following have access to your personal data, within the limits of their respective assignments:

- The internal services of the Legrand France company, established in France, in charge of the Website management, Research & Development service can consult the statistical data of browsing, data collected via Google Analytics;
- The service provider Claranet, established in France, responsible for hosting the data collected via the Website have no access to any personal data. Navigation data can be stored and accessed (error report), this data is completely anonymous;
- The service provider Azeo, established in France, responsible for the development and management of the Website have no access to any personal data. Navigation data can be stored and accessed (error report), this data is completely anonymous;
- Google insofar as they have access to data relating to your browsing history when you confirm your agreement upon arrival on our Website. We also inform you that Google benefits from a "Privacy Shield" certificate and as such, any

possible transfer of your data for hosting purposes in the United States will take place under security and privacy conditions which are considered adequate according to European legislation. For further information, please consult the section below entitled "Type of cookies".

We inform you that the aforementioned service providers are bound by an obligation of confidentiality and may only use your data in compliance with our contractual provisions and the applicable legislation.

DATA SECURITY

The LEGRAND Group has implemented adequate physical, electronic and administrative protection measures that comply with the regulations in order to protect your personal data. The LEGRAND Group would like to draw the users' attention to the potential risks in terms of data confidentiality linked to Internet use. It is the responsibility of the user to set up or ensure the use of a personal secured computer network, as well as to ensure a correct technical configuration of the connection box connected to your Internet service provider and of other devices such as radio access equipment (e.g. WIFI, 4G, etc.).

COOKIES AND SIMILAR TECHNOLOGIES

While you are browsing, cookies are stored on your device (computer, mobile phone, tablet), subject to the choice you have made and that you can change at any time by managing your settings (see "[Accept or reject cookies](#)").

Placed on your terminal when you visit a website, a cookie is a small text file containing information about your browsing (pages viewed, date and time of the consultation, etc.), whose main purpose is to enhance your visit and allow you to receive targeted services.

Types of cookies

- Internal cookies required for the Website to operate

.AspNet.Consent	LEGRAND : Cookie saving preferences for the use of cookies
.AspNetCore.Antiforgery.*	LEGRAND : Cookie protecting against CSFR attacks

*_Language	LEGRAND : Cookie to save the selected language for displaying the interface and Q&A
------------	---

These cookies enable the Website to function optimally. You can object to this and delete them by referring to the section below, “Accept or reject cookies” but your user experience may be adversely affected.

- Audience measurement cookies

_gat_gtag_UA_92842411_5 _ga _gid	GOOGLE ANALYTICS: allows you to record statistics on the Internet user's equipment and path (statistics)
--	--

The personal data collected (cookie identifier) are retained for a period of 13 months. No nominal data are stored and no statistical data are cross-referenced with any nominal data that the Legrand Group may have. You can reject cookies and statistical analysis of your browsing data. To make this choice, see the section below, “Accept or reject cookies”.

Accept or reject cookies

You can set your browser to store cookies in your terminal or reject them, either routinely, or depending on where they originate from, or to inform you each time a cookie is stored in your terminal, so you can decide whether to accept or reject them.

However, the deletion of all cookies used may lead to the alteration or loss of certain settings or information and make browsing difficult or even impossible.

The configuration of each browser is different. It is described in your browser's help menu, which indicates how to change your cookie preferences. Here is how to control or prevent the storage of cookies:

Chrome™

<http://support.google.com/chrome/bin/answer.py?hl=fr&hlrm=en&answer=95647>

Firefox™

<http://support.mozilla.org/fr/kb/Activer%20et%20d%C3%A9sactiver%20les%20cookies>

Internet Explorer™

<https://support.microsoft.com/fr-fr/help/17442/windows-internet-explorer-delete-manage-cookies>

Microsoft EDGE™

<https://privacy.microsoft.com/fr-fr/windows-10-microsoft-edge-and-privacy>

Safari™

<https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

UNDER FIFTEEN

Minors aged under fifteen are not the target user group of the Website. However, access to the Website is not restricted to adults since the contents of the Website are not prohibited for minors under 15.

The Website does not knowingly gather or use any personal information from children under 15. If information is gathered by the Website concerning a minor, the minor's legal representative has the possibility to contact the Customer Relations Centre of Legrand in order to rectify, modify or delete this information (see "[Exercise of user's rights](#)").

AMENDMENT TO THE PRIVACY POLICY

This document may be modified at any time without prior notice. We invite you to consult it regularly.